



ANNOUNCEMENT



2023 Open/Switch Enrollment

The NMPSIA Open/Switch Enrollment period for enrolling or making changes

OPENS on October 1, 2023 and **CLOSES on November 10, 2023.**

Please note there is no action required if you do not wish to make any changes.

Current coverage will automatically renew for the following year.

Open/Switch Enrollment is the time of year when you can make certain changes to your medical, dental, and vision plans to be **effective January 1, 2024.**

What is OPEN Enrollment

Allows employees who are eligible to **enroll** themselves and/or eligible dependents in a medical, dental or vision plan when they have not done so previously or at the time of a qualifying event.

NOTE: This is not the time for adding LTD or Additional Life (allowed only via Evidence of Insurability at any time during the year)

What is SWITCH Enrollment

Allows current NMPSIA members who are currently enrolled in a medical or dental plan and wish to switch carriers or plan options (High, Low, EPO).

Visit our **Open/Switch Enrollment** webpage at <https://nmpsia.com/OpenSwitchEnrollment.html> for a quick reference to all that you should know about Open/Switch Enrollment.

Open/Switch Enrollment Information and Support

- Open/Switch Enrollment Instructions (NMPSIA Message, Employee Access Tutorials)
- Benefits Carrier's Recorded and Printable Presentations
- "Find a Provider" links for each Carrier
- 2023 Medical Plan Comparison Chart and 2022 Program Guide
- Direct link to the Online System for easy access
- Benefit Premium Rates
- Frequently Asked Questions

Benefit Plan Highlights- NO PLAN/COVERAGE CHANGES

Blue Cross Blue Shield of NM, Presbyterian Health Plan, Cigna – 7.24% across all plan options, effective October 2023.

Delta Dental, United Concordia, or Davis Vision – If enrolled, you will continue to pay the same level of contributions for 2023 and 2024!

The Standard – Slight increase in Additional and Spouse Life premiums (equates to pennies per \$1,000 of coverage).

Please follow these next steps to complete the Open/Switch Enrollment process by November 10, 2023.

Tips on How to Make Open/Switch Enrollment Easier for both Employers and Employees

- Get Employees Ready – Inform them of their options to make sure employees understand what's available. Provide materials so individuals can review their options and formulate questions during Open/Switch Enrollment.
- Share NMPSIA web page links for Carrier Presentations, Premium Rates, Medical Side by Side comparisons and provide NMPSIA communications to ensure employees stay well informed.
- A tutorial is available on the 2023 Open/Switch Enrollment landing page of the NMPSIA website for online Open/Switch Enrollment instructions.
- Ensure all supportive documentation (marriage certificate, birth certificate, etc.) required for the change is uploaded/submitted at the time of enrollment.

Please Note: As directed by NMPSIA, Employee Open/Switch Enrollment will be required to be processed under the Employee Login on the Online System. We will NOT be accepting paper forms.

Detailed tutorials will be available on the 2023 Open/Switch Enrollment landing page of the website.

Customer Service and Our Commitment to You

We hope that you have found the information in this letter helpful. While we remain dedicated to providing high quality service to you, our office continues to experience an extraordinarily high volume of phone calls and emails each day. We do appreciate your patience and understanding.

Throughout Open/Switch Enrollment, we encourage you to review the resources available on our [Open/Switch Enrollment Webpage](#). Here you will find valuable information that may be able to address your questions in a more timely manner than we can, due to our current volume of emails and phone messages.

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